CPQ Exercise Guide - Legacy OPP

Create a Legacy OPP postcard for a Clipp local book (Same type scenario for LDP-C) **PREREQUISITES:**

- 1. Complete steps in the Log into Salesforce for CPQ Training document.
- 2. Complete steps in the Add Leads for CPQ Training document.

GOAL: Create a quote for an LDPV postcard in an integrated market.

TASKS:

- 1. Create & Configure Quote.
- 2. Submit for Approval.
- 3. Collect Agreement Approval E-signatures.
- 4. Send Payment Request.

TIME:

From the Salesforce training environment: https://valpak--sftrain2.sandbox.lightning.force.com/

Step 1 - Create Quote

- Select the Accounts tab.
- Select an account name from the Recently Viewed list.
- Note the account name selection.

Select the Quick Quote button.

Account Used for Scenario 1:_____

Step 2 – Choose a Product

From the pull down menu, choose a

Create a quote and opportunity by choosing a product and related fields quote creation or Cancel to return to the account. Select the 'I will Choos quote without a product. Further modifications can be made at the next

Product

Select Product

Clipper Off Page [CL-OFFPAGE]

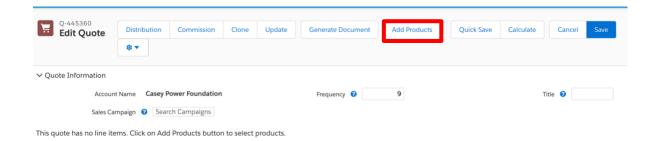
product and click CREATE

You can also choose

I WILL CHOOSE LATER

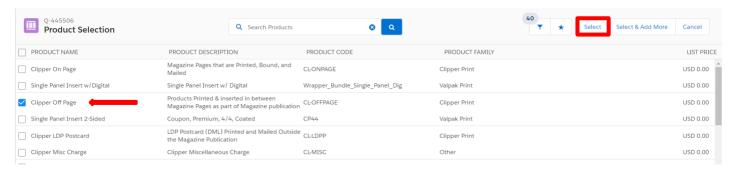
If you choose your product here skip to step 5

Step 3 - Select Add Products



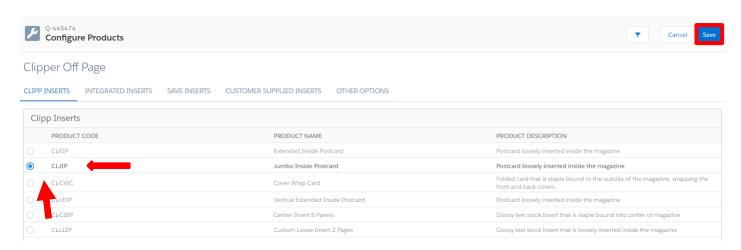
Step 4 - Choose the Product

Click on Clipper LDP Postcard and click SELECT



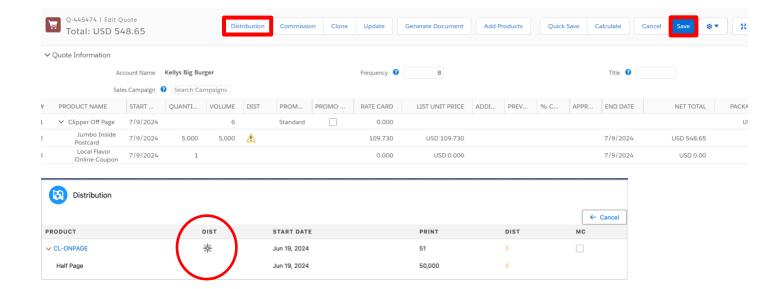
Step 5 - Configure Products

From the list of products, choose CL-JIP Jumbo Inside Postcard and click save



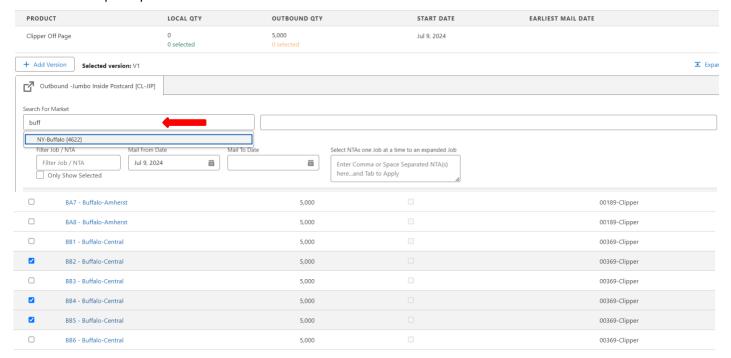
Step 6 - Select Distribution

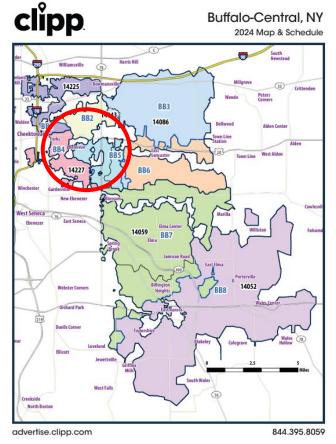
- Hit quick save and then select distribution
- Click the navigation star



Step 7 - Select Distribution

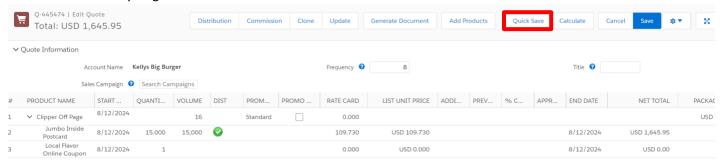
- Choose the market you are looking for
- Click on the sub NTA's (blocks of 5,000 homes) based on your mailing area and click save
- See Map sample below for sub NTA areas





Step 8 –

- Review and Quick Save
- If it is ready to go then hit Save



Step 9 - Submit for Approval

Select the Submit for Approval button.

If the quote is at or above the threshold, quotes are automatically approved (the Status indicates "Approved," and the Approval field contains a green flag). If the quote is below the threshold, the Status indicates "Pending Manager Approval," and the Approval field contains the person icon.

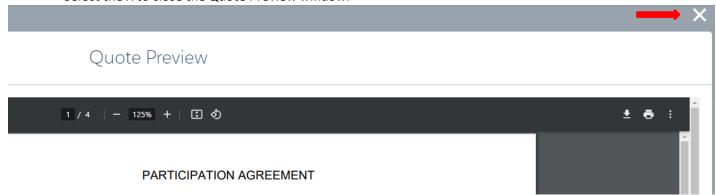
At or Above Threshold Approved = Pelow Threshold Pending Manager Approval =

Step 11 - Generate Document

- Select the **Generate Document** button.
- Select the **Preview** button.

The Participation Agreement is printable from here, select the printer icon in the top right corner of the Quote Preview window.

• Select the X to close the Quote Preview window.



• Select the **Sent to Adobe Sign** button.

Step 12 - Advertiser E-sign

This section is emulating the customer experience to explain the CPQ process fully. These are not steps that sales reps will normally complete. These are the steps a sales rep will have the advertiser complete.

• Go to the inbox of the personal email address used for this related contact record and locate the email from your name via Ad. adobesign@adobesign.com (the subject line is "Signature requested on Q-111111-1111111111111").

Check the Spam folder if the email is not in the inbox. Select the Report not spam button to move the message to the inbox and open the email in the inbox.

- Select the Sign Now button.
- Scroll to the Advertiser's Authorized Representative signature line indicated by the Start flag.
- Click on the Click here to sign link.



- Choose the **Type** option (options include: type, draw, image, mobile).
- E-sign on the signature line indicated by the Adobe Sign flag.
- Select the **Apply** button.



Select the **Click to Sign** button that appears at the bottom of the screen.

Advertisers can select the Adobe Terms of Use and Consumer Disclosure links to review this documentation in a separate browser window. Advertisers have the option of downloading a copy of the partially signed agreement at this point in the process.

By signing, I agree to this document, the Consumer Disclosure and to utilize electronic signatures.



Click to Sign

Step 13 - Sales Rep Co-sign

Go to the designated training user Office365 Outlook inbox (e.g., crm_user5@clipper.com) and locate the email from Adobe Sign (the subject line is "Your signature is required on Q-xxxxx-xxxxx").

Normally this will be the sales rep's Clipp email inbox.

Select the Click here to review and sign Q- xxxxx-xxxxx link.

Never forward these rep signature emails. Use the delegation 'click here' link to send the document to another authorized person to sign.

- Scroll to the Valpak Authorized Representative signature line indicated by the Start flag.
- Click on the **Click here to sign** link.
- Choose the **Type** option (options include: type, draw, image, mobile).
- Review e-signature.

The e-sign signature line automatically populates the sales rep name based on the quote owner.

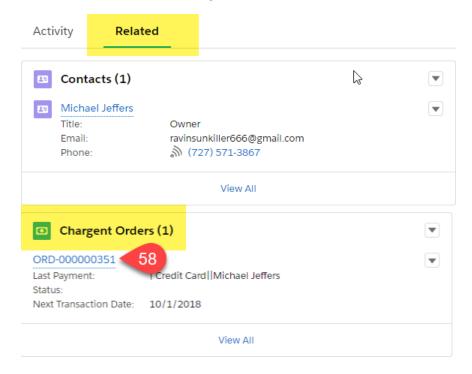
Select the **Apply** button.

• Select the **Click to Sign** button that appears at the bottom of the screen.

Reps have the option of downloading a copy of the fully signed agreement at this point in the process; however, advertisers and reps automatically receive a copy of the fully signed agreement via email.

Step 14 - Submit Payment Request

- In Salesforce, use the search or recently viewed accounts to locate and select the account related to the signed agreement.
- Scroll to the **Chargent Orders** section under the Related tab on the right-hand side of the window.
- Select the order number link (e.g., ORD-xxxxxxxxx).



- Select the Payment Request button.
- Review the contact information and include optional information to the advertiser in the Additional Notes field.
- Select the Next button.
- Select the Finish button.

Advertisers receive an authorization request for the minimum amount via email.