



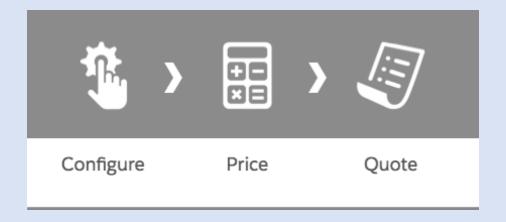
- 1. CPQ Basics
- 2. Quote Buttons & Icons
- 3. Creating a Quote
- 4. Completing a Quote

CPQ BASICS

WHAT IS CPQ?

What Does CPQ Actually Do?

With Salesforce CPQ, you can create quotes quickly, with minimal effort and minimal error.



QUOTE – proposal to the client

AGREEMENT – paper or electronic document containing client signature agreeing to the sale (electronic document only visible when using e-signature process)

CONTRACT – Accepted quote details (visible only after client acceptance)

WHAT IS A BUNDLE?

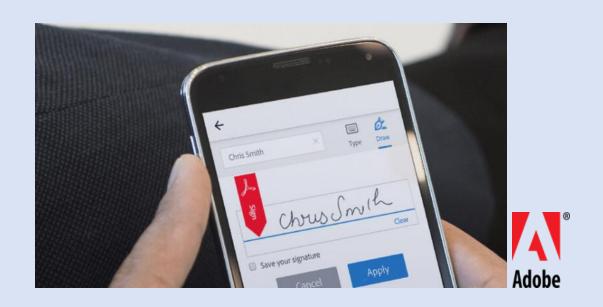




A **Bundle** is like a bucket which holds related products that have to or can be sold as a kit.



PRIMARY CONTACT MUST HAVE EMAIL

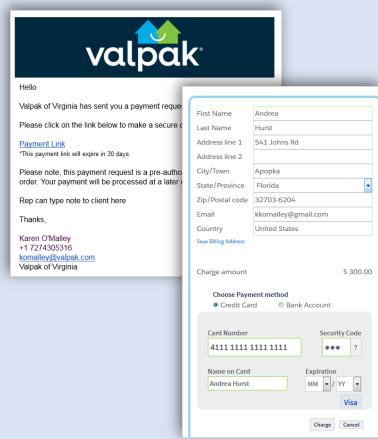


Email on this side of the house is how we ask clients to electronically sign something. Or to capture info about their credit card or payment data.

Remind them we need the email to send a quote for signature, and to request payment info. This is purely for BUSINESS Communications.

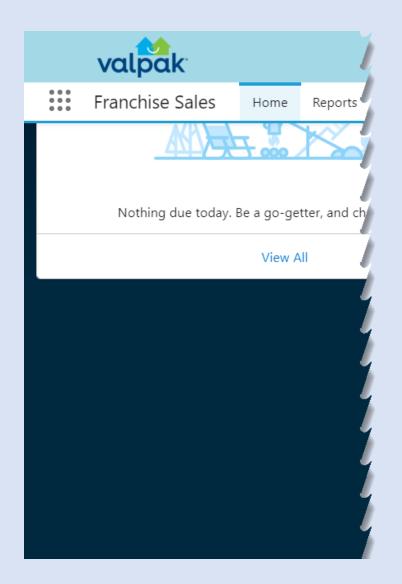
This can not be an @clippermagazine.com or @valpak.com email

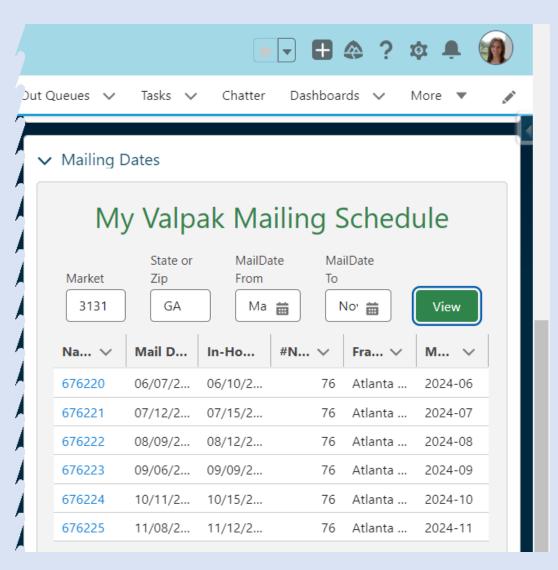




MAILING DATES SCHEDULE

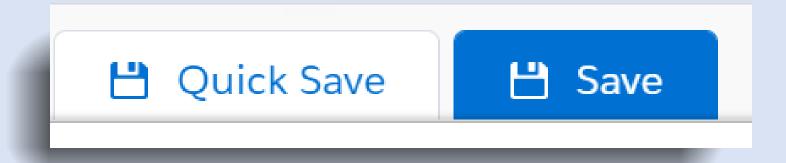
On the Home Page, you will see the Mailing Dates to utilize when trying to see when a particular area is mailing.





QUOTE BUTTONS & ICONS

QUICK SAVE vs. SAVE BUTTON



Save & Stay Save & Exit

You'll use both Quick Save and Save frequently, but they serve different purposes. Remember, they both save, but

- Quick Save STAYS in the current window
- Save EXITS the current window and drops you into the next window.

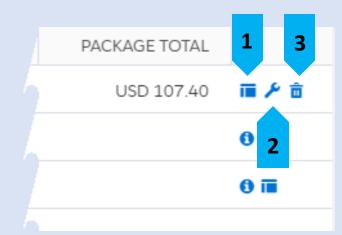
QUOTE LINE EDITOR BUTTON & ICON

1 0.000 2 USD 100.000 USD 0.00 USD -62.96% USD 1.850 USD 1.850 USD 1.850 48.15%	RATE CARD	LIST UNIT PRICE	ADDITIONAL	PREV	% CHANGE	APPROV	Е
1 850 USD 100.000 270.00 -62.96% USD 1 850 USD 48 15%	1 0.000	2				3	
1 850 USD 1 850 48 15%	£400.000	✓ USD 100.000			-62.96%		
5.00	1.850	USD 1.850		USD 5.00	48.15%		

- LOCK Represents a field that CANNOT be edited by the rep.
- PENCIL Represents a field that CAN be edited by the rep.
- PERSON This will appear when a rep has quoted a product above their threshold % set by their sales leaders.

QUOTE LINE EDITOR – BUNDLE CHANGES

#	PRODUCT NAME	START	QUA	VOLUME	DI
1	Single Panel Insert2-Sided	1/5/202 4	1	10,000	
2	Surcharge	1/5/202 4	1		1
3	Local	1/5/202 4	1	10,000	Δ



- PAGE LAYOUT allows you to add sales promotions to your bundle.
- WRENCH make changes to the selected product. You can add/remove local and outbound or add bulk and supplements here.
- TRASH CAN deletes the current product selection from the quote.

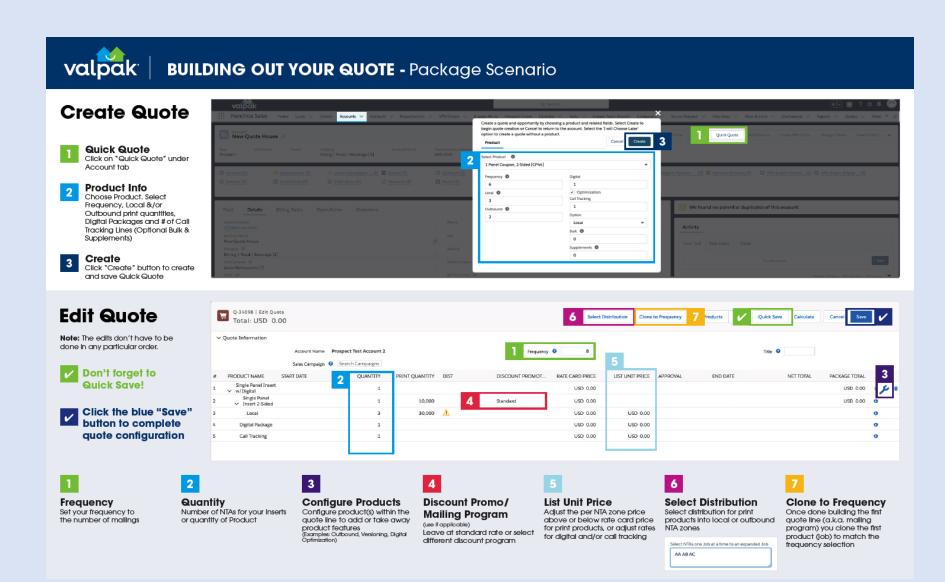
QUOTE LINE EDITOR - DISTRIBUTION



- 1. CAUTION TRIANGLE POINTED UP When the distribution is missing or under the anticipated quantity.
- 2. CAUTION TRIANGLE POINTED DOWN If the distribution is over the anticipated quantity.
- 3. GREEN CHECK MARK Distribution selection matches the anticipated quantity.
- 4. POINTING FINGER Typically appears after you clone the quote and means you need to review the distribution for this product.

CREATING A QUOTE

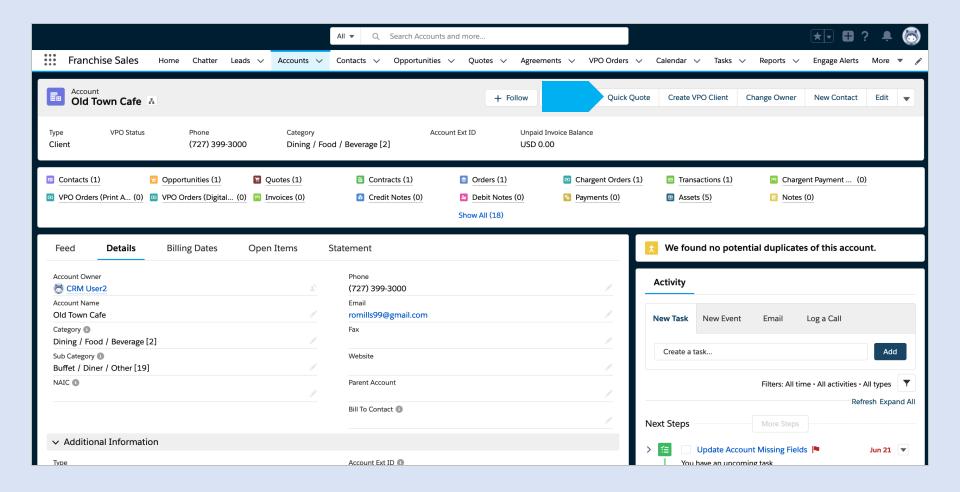
Building Quote Cheat Sheet



CPQ QUOTE TO AGREEMENT PROCESS FLOW

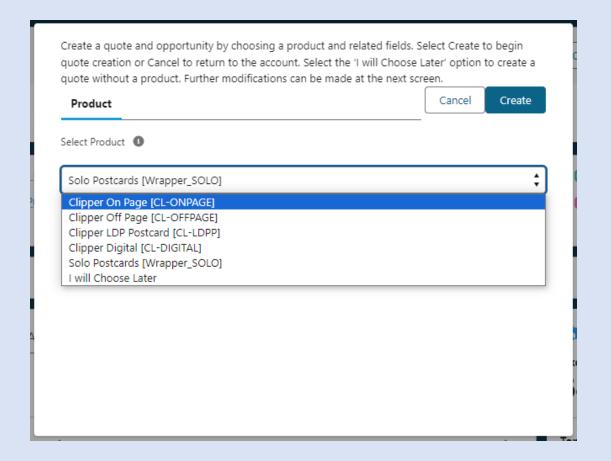


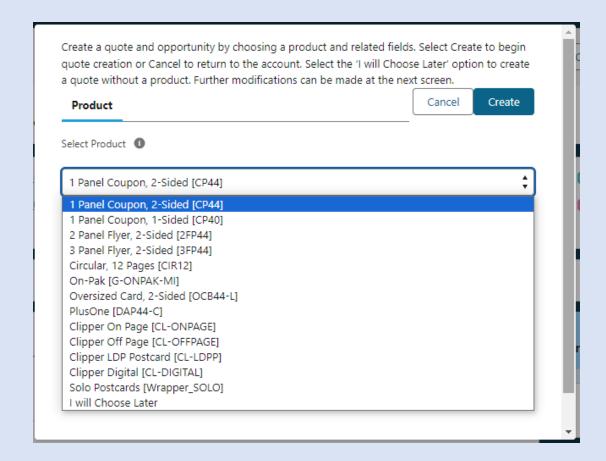
STEP 1: START YOUR QUOTE



The quoting process begins on the Account record in Salesforce. Click Quick Quote.

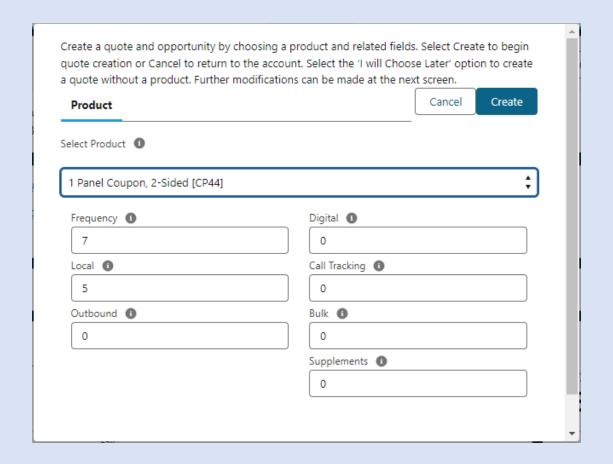
STEP 2: QUICK QUOTE WIZARD

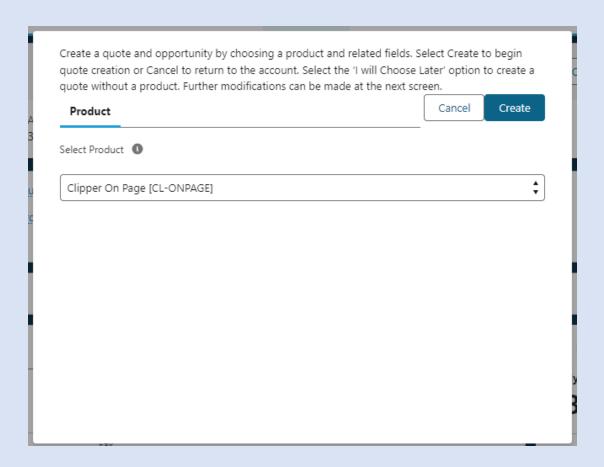




Select an option under Select Product.

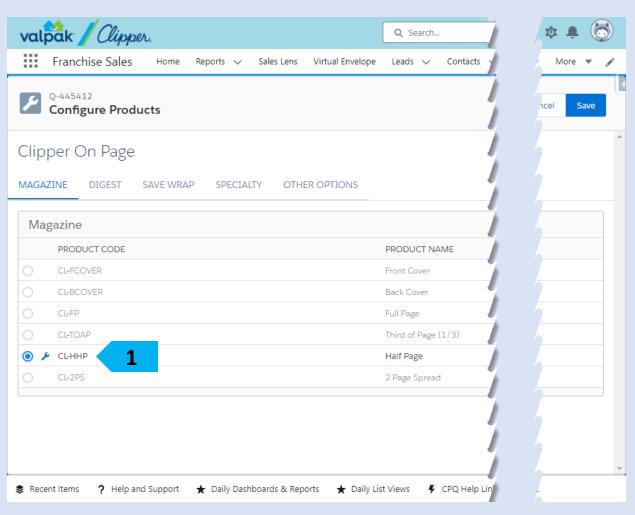
STEP 2: QUICK QUOTE WIZARD



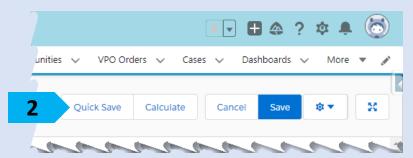


Depending on the Product you select, will determine if there are any addition fields to fill in. Click Create.

STEP 3: CONFIGURE PRODUCTS



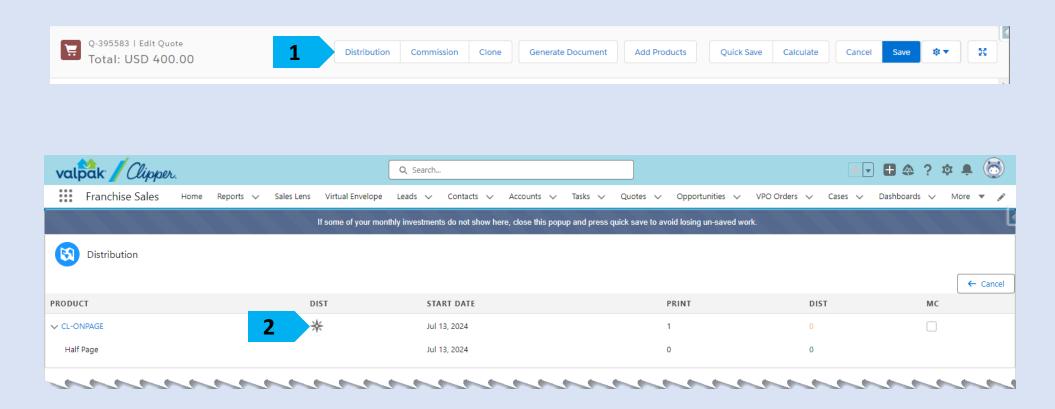




Select the Magazine Product Code and then click Save.

Once the Edit Quote page loads, click Quick Save before making any other changes to your Quote.

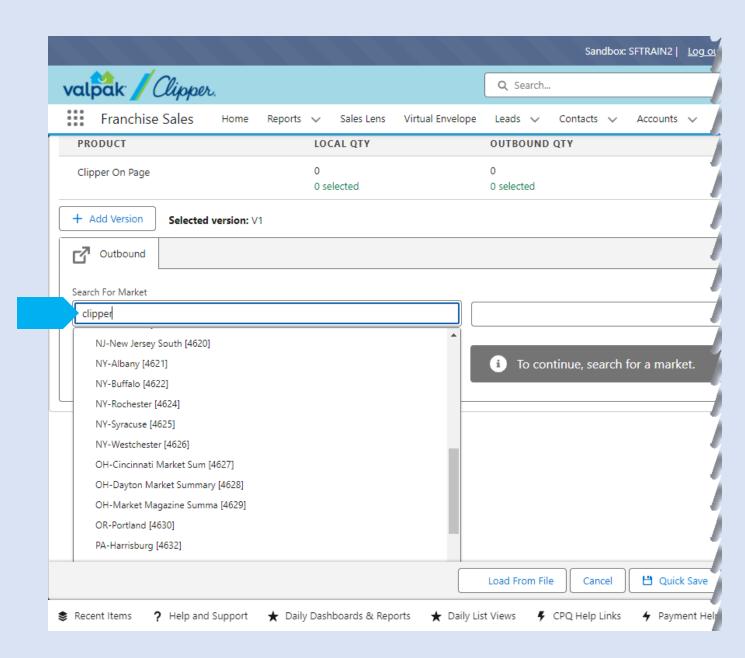
STEP 4: SELECT DISTRIBUTION



To proceed with the quote, Distribution is REQUIRED. Select Distribution and click the Star next to the product to add NTA's (Zones).

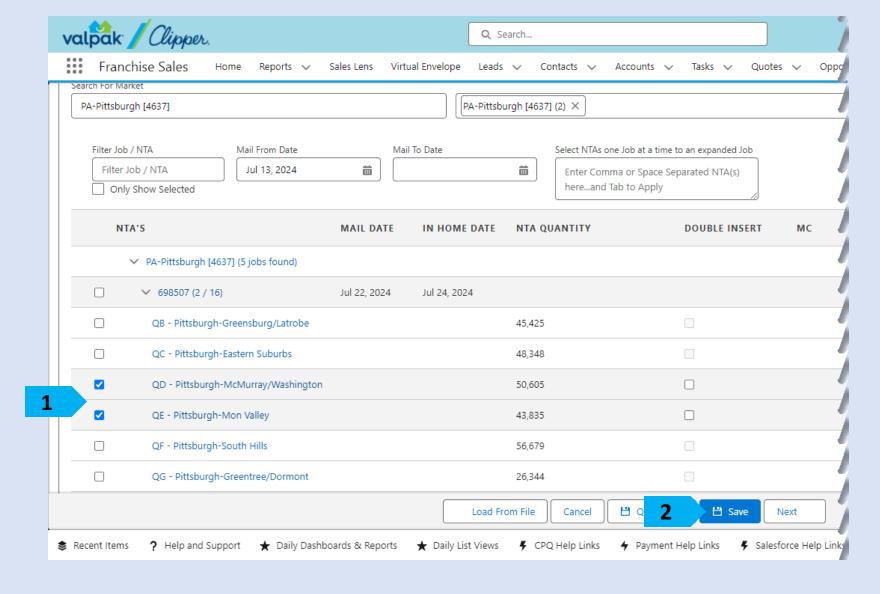
STEP 4: SELECT DISTRIBUTION

Enter in Clipper and select the Market you are looking for.

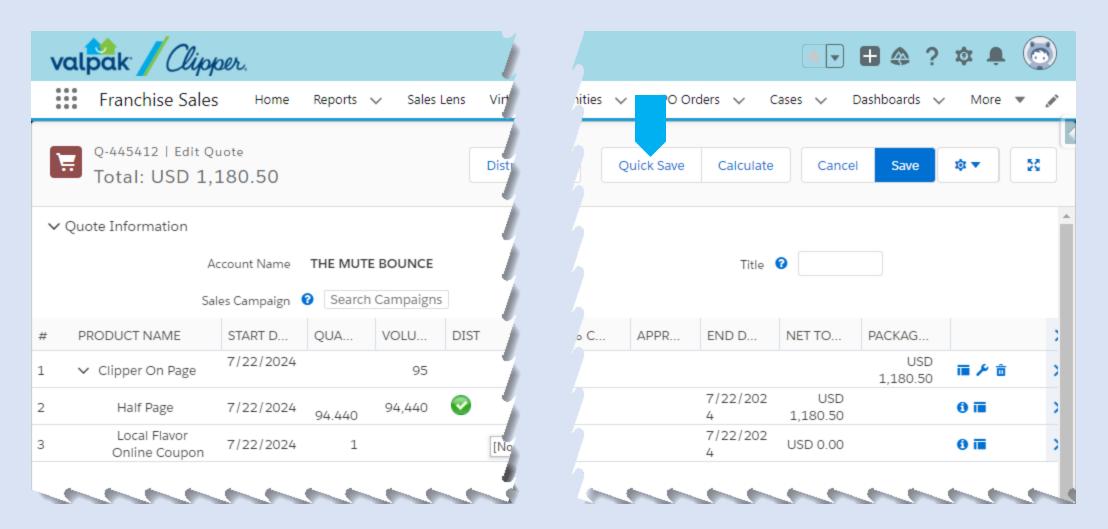


STEP 4: SELECT DISTRIBUTION

Select the NTA's(Zones) and then click Save.

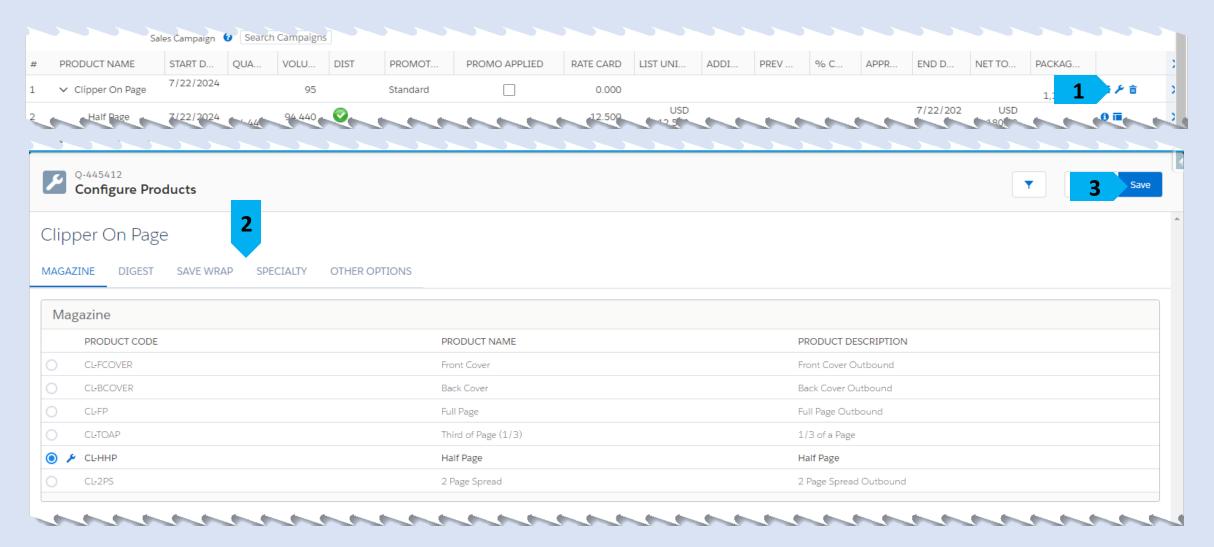


STEP 5: ALWAYS QUICK SAVE



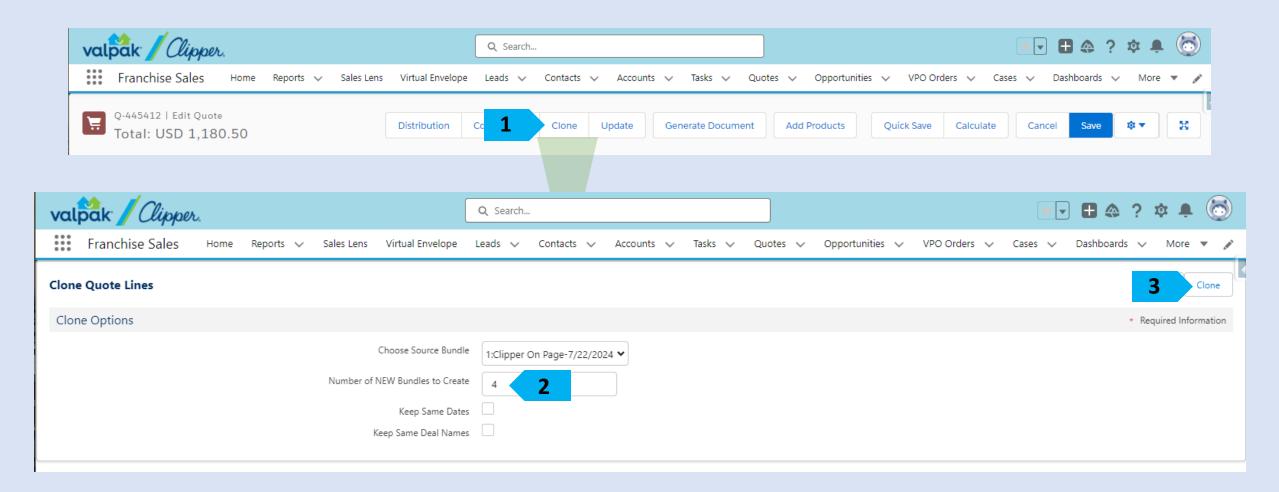
Always click Quick Save after making any changes or returning to the Edit Quote page.

STEP 5: MAKING CHANGES TO BUNDLES



Click on the Wrench icon on your bundle. Make changes to your bundle and click Save.

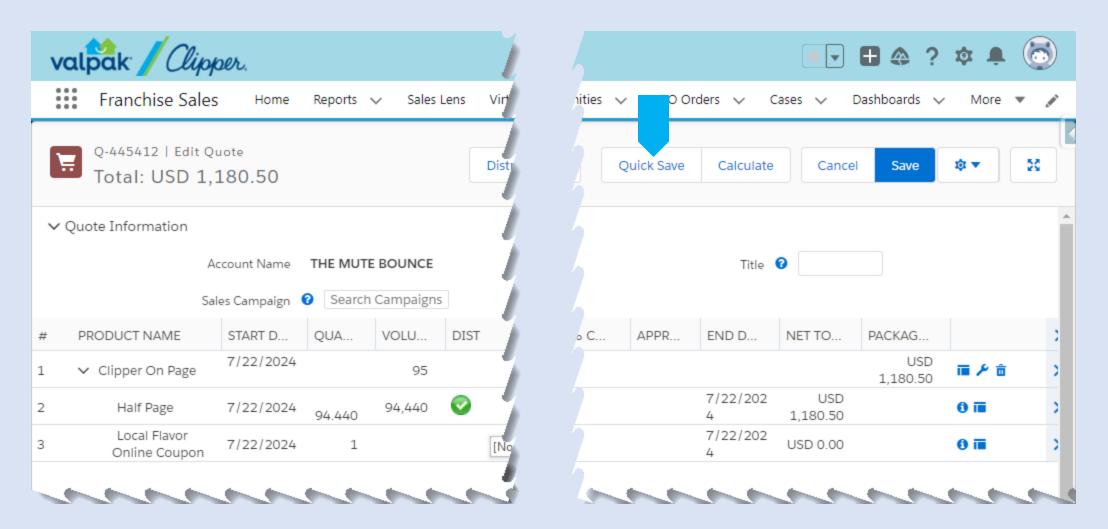
STEP 6: CLONING TO FREQUENCY



Once your first product or product bundle is fully configured, hit the Clone button to enter the Clone Quote Lines screen. Enter in the Number of NEW bundles you wish to have created for you.

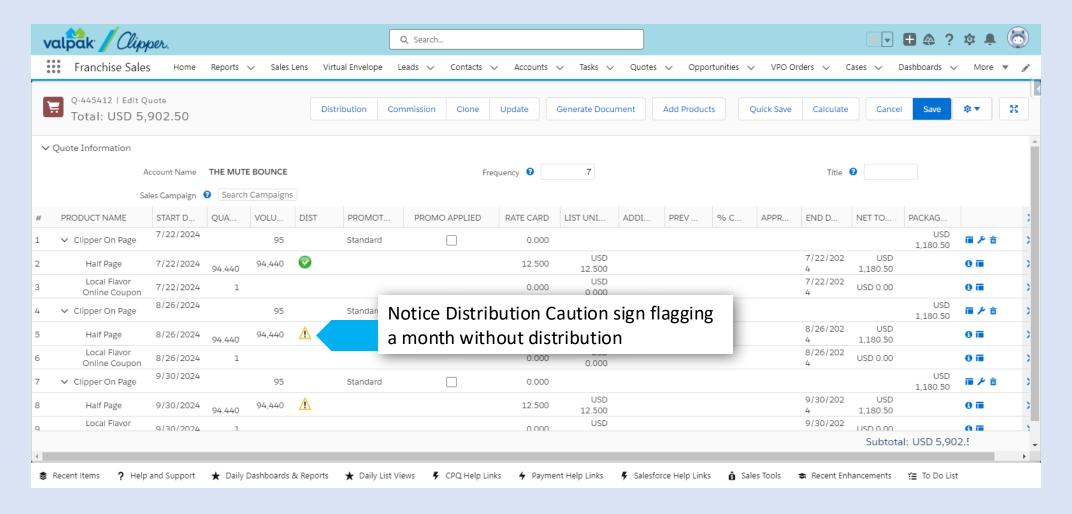
Click Clone.

STEP 7: ALWAYS QUICK SAVE



Always click Quick Save after making any changes or returning to the Edit Quote page.

CLONING TO FREQUENCY REMINDER



After cloning, take a second glance at those distribution icons. If you have anything other than the green check, you will need to go into distribution again, select the correct bundle, and fix the distribution as needed.

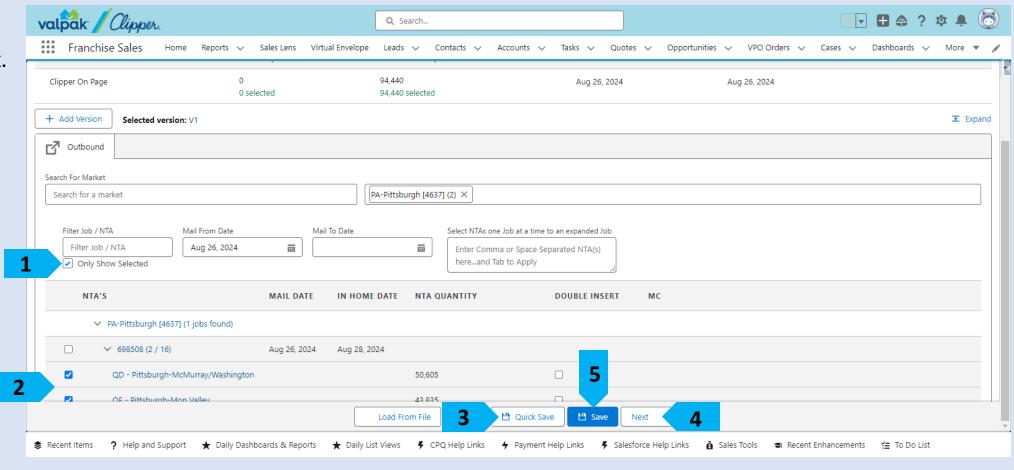
EDITING MULTIPLE DISTRIBUTION

	If some of your monthly in	nvestments do not show here, close this popup and press quick s	ave to avoid losing un-saved work.		
Distribution					
					← Cancel
PRODUCT	DIST	START DATE	PRINT	DIST	МС
✓ CL-ONPAGE	*	Jul 22, 2024	95	94,440	
Half Page		Jul 22, 2024	94,440	94,440	
✓ CL-ONPAGE	*	Aug 26, 2024	95	20,000	
Half Page		Aug 26, 2024	94,440	20,000	
✓ CL-ONPAGE	*	Sep 30, 2024	95	20,000	
Half Page		Sep 30, 2024	94,440	20,000	
✓ CL-ONPAGE	*	Oct 28, 2024	95	20,000	
Half Page		Oct 28, 2024	94,440	20,000	
✓ CL-ONPAGE	*	Nov 25, 2024	95	20,000	
Half Page		Nov 25, 2024	94,440	20,000	

Select the distribution you want to start on. You do not have to start on the 1st bundle.

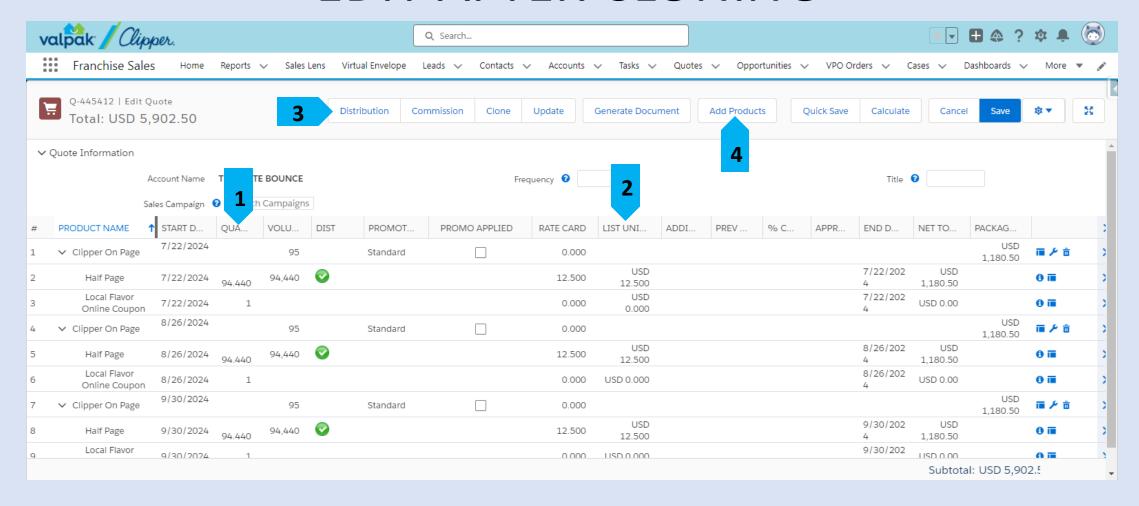
EDITING MULTIPLE DISTRIBUTION

- 1. If you need to swap out NTA's, uncheck the Only Show Selected box.
- 2. If changing NTA's, select and deselect the correct one. Click Quick Save
- 3. If you only needed to confirm all NTA's were correctly selected, click Quick Save.
- 4. Use Next to navigate to the next bundle for review/edit.
- 5. Click Save if you are done editing and want to go back to the Quote Edit page.



**The Next button is a navigation button only. It will not save changes made.

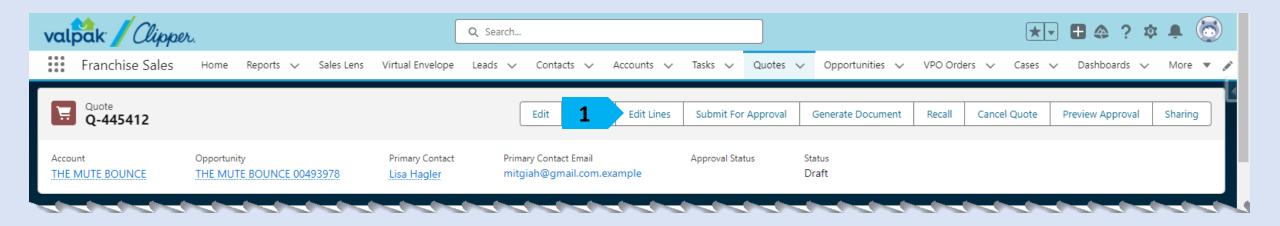
EDIT AFTER CLONING



You can still make changes to the quote lines even after cloning such as:

- Changing the QTY of a bundle
- Adjust the List Unit Price
- Edit Distribution
- Add Product

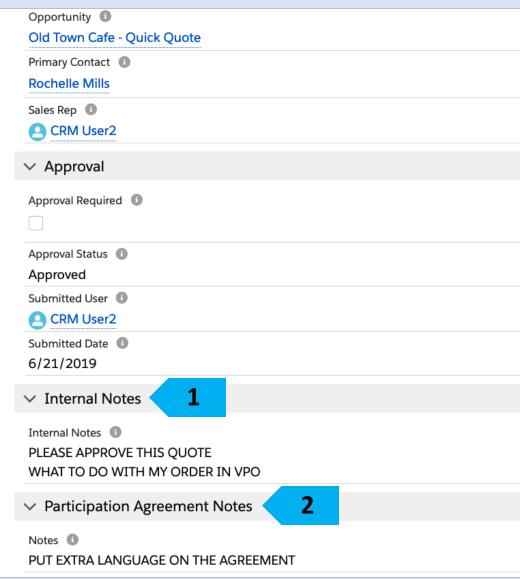
SAVE INSTEAD OF QUICK SAVE



It will happen to everyone at least once, you'll hit SAVE instead of Quick Save – don't panic! You can always get back to the Quote Line Editor when the quote is still in a Draft status by hitting the Edit Lines button.

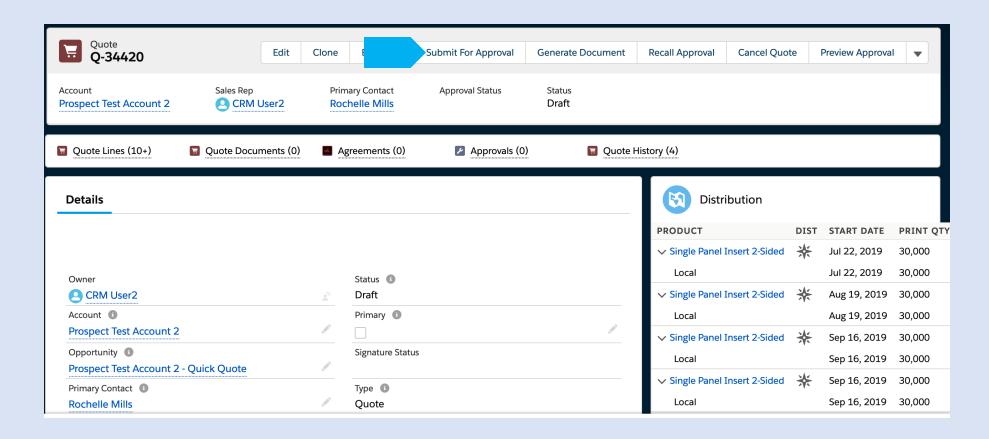
QUOTE NOTES

- Internal Notes any additional notes for your manager/office manager.
- Participation Agreement
 Notes any additional notes for the client. These will appear on the PDF Agreement.



COMPLETING A QUOTE

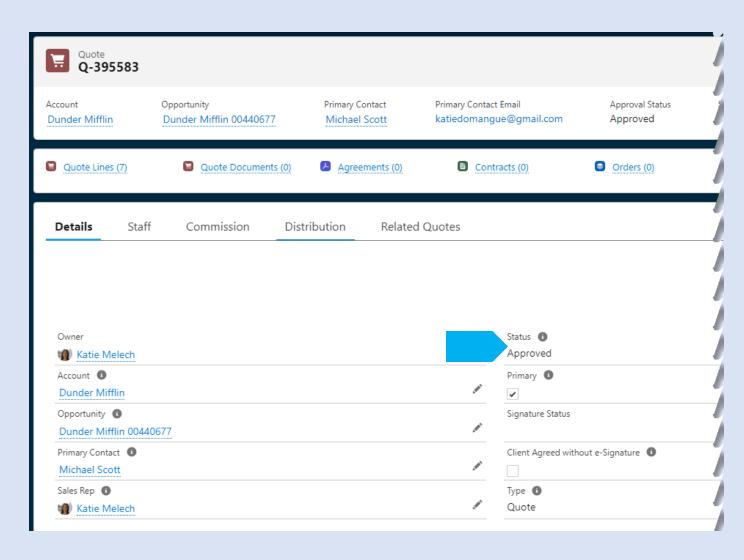
STEP 1 = SUBMIT FOR APPROVAL



You must hit Submit for Approval for ALL quotes – this starts the underlying approval processes.

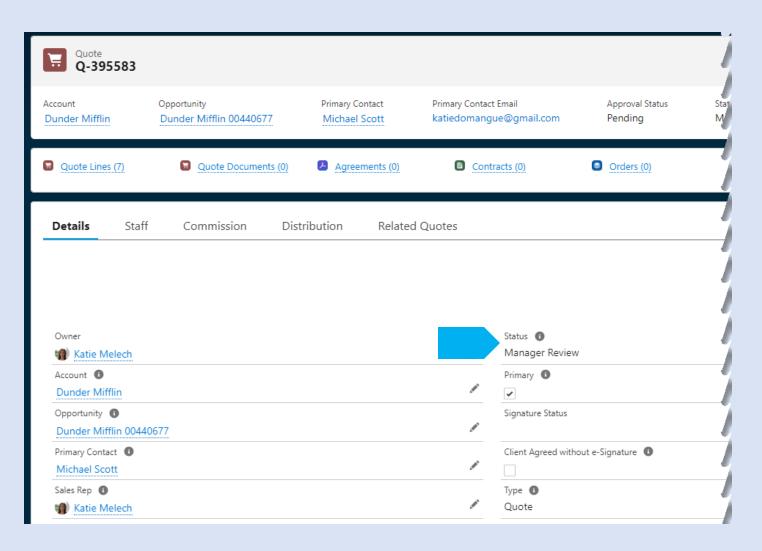
AUTOMATIC APPROVAL

If your quote is within threshold and not a product requiring approval, Salesforce will automatically approve the quote. The Status changes from Draft to Approved.



MANAGER APPROVAL

If you discounted outside of your Threshold or are selling a product that requires manager approval, the Status changes to Manager Review and an email is sent to your approver(s).



MANAGER APPROVAL VIA EMAIL

Hello Holly Radford,

Lori Green is requesting your approval for a Quote, please see below.

Quote Name: Q-01884

Opportunity Name: Apopka Food Truck Round Up - Quick Quote

Opportunity Owner: Lori Green

Quote Internal Notes: Internal Notes Here

Next Step: To approve or reject this request, click on one of these links: Approve Reject

or reply to this email with the word APPROVE, APPROVED, YES, REJECT, REJECTED, or NO in the first line of the email message.

Quote Line Items:

Number	Approval	Effective Start Date	Product Output	Discount Promotion	Quantity Output	Rate Card Price	List Unit Price	Net Total
1		11/19/2018	Single Panel Insert w/Digital	Standard	1	USD 0.00	USD 0.00	USD 449.00
2		11/19/2018	Single Panel Insert 2-Sided	Dining	30,000	USD 0.00	USD 0.00	
4		11/19/2018	Digital Package	Standard	1	USD 0.00	USD 149.00	
5		11/19/2018	Call Tracking	Standard	1	USD 0.00	USD 0.00	
3	Need Approval	11/19/2018	Local	Dining	30,000	USD 200.67	USD 100.00	
6		9/17/2018	Single Panel Insert w/Digital	Standard	1	USD 0.00	USD 0.00	USD 449.00
7		9/17/2018	Single Panel Insert 2-Sided	Dining	30,000	USD 0.00	USD 0.00	
9		9/17/2018	Digital Package	Standard	1	USD 0.00	USD 149.00	
10		9/17/2018	Call Tracking	Standard	1	USD 0.00	USD 0.00	
8	Need Approval	9/17/2018	Local	Dining	30,000	USD 200.67	USD 100.00	

MANAGER APPROVAL VIA EMAIL

Sandbox: Quote Approval - APPROVED: Q-02664 for Artistic Ceramic Tile Co



Hello Lori Green,

Quote Name: Q-02664

Approver: Holly Radford is Approved.

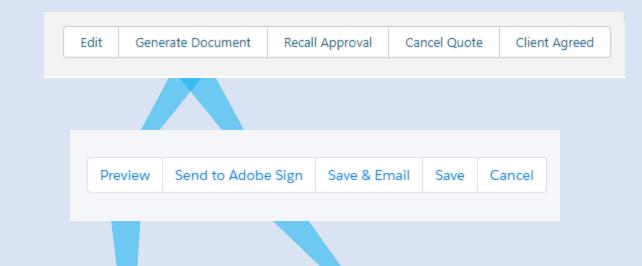
Approver Comments:

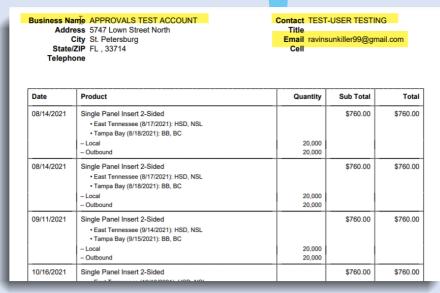
Once approved, you'll receive an APPROVED email. You'll notice the quote Status has moved from Manager Review to Approved.

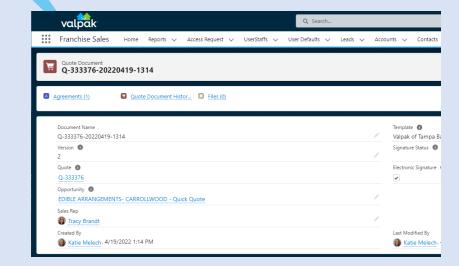
STEP 2 = GENERATE, PREVIEW, & SEND AGREEMENT

After your quote has been approved, the next step is to send the agreement over to the client for their signature.

On the quote record page, click on Generate Document. Always preview your doc before sending it to the client to make sure everything is correct. Then click Send to Adobe Sign.

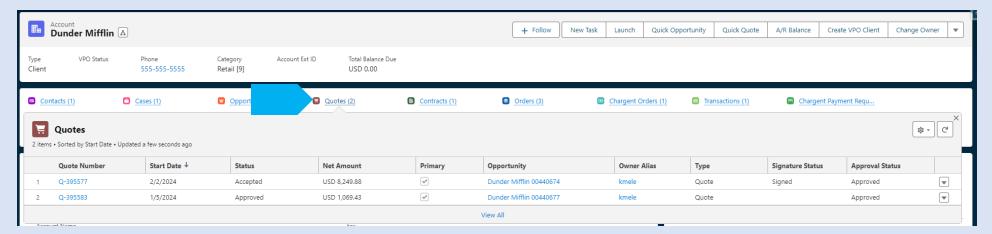


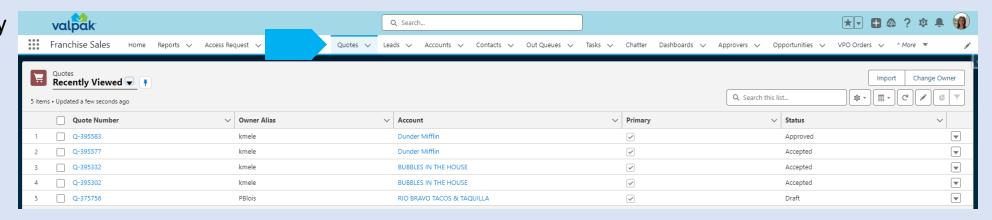




FINDING YOUR QUOTES

To find your quotes, you can either hover over the quotes link in the hyperlink section, or you can go to the quote tab and search by different list views.





CANCELLING & RECALLING QUOTES

1. CANCELLING QUOTES:

- 1. If you want to cancel the Quote, select Cancel Quote.
- 2. Once it is cancelled it cannot be reused.



2. RECALLING QUOTES:

- 1. Select **Recall Approval**.
- 2. Quote returns to draft status.
- 3. Make changes and resubmit for approval.